SONICLEAR

Windows 10
Computer Configuration Guide

After installing the SoniClear software, the computer needs to be configured to ensure error-free operation. Follow the instructions on this Configuration Guide to set up the system. The following click-by-click directions are specific to Windows 10. These instructions apply to the 32-bit and 64-bit versions of Windows.

Automatic Windows Updates

Turn off Windows Automatic Update service:
1. Click on the Windows Start button.
2. Click on the Settings link.
3. Click on "Update and security" category.
4. Click on the "Advanced options" link.
5. Under "Choose how updates are installed", select "Notify to schedule restart".
6. Click on "Choose how updates are delivered" link
7. Turn off the "Updates from more than one place" option.

NOTE: You must regularly apply Windows updates on your computer to ensure security of the system. Failure to update Windows can lead to the computer being attacked by a virus. This recommended setting will ensure that the user will be alerted to perform an update at a time that will not interfere with the recording processes. End users should be instructed on how to respond to the update reboot prompt.

System Power Settings

Make sure that the system will not turn off while recording:
1. Click on the Windows Start button.
2. Click on the Settings link.
3. Click on "Display, notifications, apps, power" category.
4. Click on the "Power & sleep" tab.
5. Set all Screen and Sleep options to "Never".
6. Click on the "Additional power settings" link.
7. Click "Create a power plan" (the link in left column of this control panel).
8. Enter in the Plan name field: "SoniClear.
9. Click Next button.
10. Set the "Turn off the display" fields (for On battery and Plugged in columns) to "Never".
11. Set the "Put the computer to sleep:" fields (for On battery and Plugged in columns) to "Never".
12. Set the "Adjust plan brightness" to the desired brightness level. This is not shown immediately, so you may have to adjust this again later after the SoniClear plan is created.
13. Click the Create button.

USB Power Settings

If you are using a USB microphone for recording, make sure that the system will not turn off USB power while recording.

1. Click on the search box next to the Windows Start button.
2. Type "Device Manager".
3. Click the "Device Manager" option in the search results.
4. Open the Universal Serial Bus controllers section by clicking the arrow character next to that title.
5. For each item on this list that has the word "USB Hub" in the title, perform the following steps:
   a. Right click on item and select "Properties".
   b. Click on the 'Power Management" tab.
   c. Deselect the option "Allow the computer to turn off this device to save power".
   d. Click OK.
   e. Repeat for all of the USB Hub devices.

Disable Automatic App Updates

Prevent Window 10 from installing App updates while recording:

1. Click the Windows Start button.
2. Select the Windows Store app from the Store tile, or from the All Apps option.
3. Click on the User icon in the upper right corner of the Store window (next to Search box).
4. Click "Settings".
5. Set "Update apps automatically" to Off.
6. Under Live Tile, set "Show products on tile" to Off.

Additional Configuration Options

This guide includes the minimum set of required configuration settings. Additional recommended configuration settings are provided in the SoniClear Installation Guide and the Court Recorder Installation Guide.

Technical Support

View the SoniClear Support Page at www.soniclear.com for current release
and technical support information.